

Cancellation policy Casa Gastao

Casa Gastao is a private apartment which means that we have bought the house for ourselves and that we rent it out because we like to let other people enjoy our lovely place.

Cancellation insurance

We are not a company and therefore we do not have cancellation insurance for guests. This normally means that, if cancelled for personal reasons, we do not have the means to compensate for this (often) financial damage. Guests must therefore have/take out cancellation insurance themselves in order to be able to request the travel amount back in these cases.

Conditions

We would like to take good care of our guests and the house and therefore certainly have costs to make the house safe, clean and relaxing place. These costs also continue if we do not have guests or cancellations. This is why we have set out the following conditions.

The conditions and time limits in force shall be as follows:

- When booking you pay 25% in front, 6 weeks before departure the remaining amount is paid (including the deposit)
- Guests who cancel at least 12 weeks before the departure date will receive 100% of the amount they paid
- If guests cancel between 4 and 8 weeks before departure date, 50% of the travel amount is due.
- Cancel later than 4 weeks before departure will not be refunded

Personal

In the event of a personal decision following certain circumstances and not travelling, but travelling is possible the above cancellation conditions will be respected.

Of course we hope that these conditions do not have to apply and wish our guests a wonderful, relaxing stay in our villa.